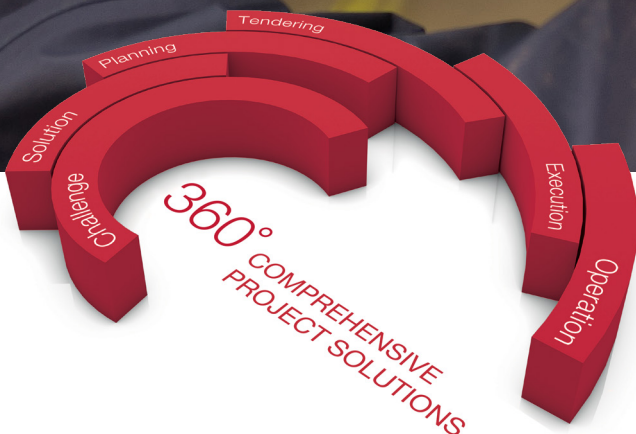


AFTER-SALES SOLUTIONS



A SINGLE SOURCE FOR INSTALLATION & MAINTENANCE

Häfele Projects 360° after-sales solutions are designed for contractors and operators who want to ensure projects run smoothly and facilities stay operational.

Our packages aim to keep access control systems functional 24/7 and ensure door operators are installed professionally to schedule and remain effective once in use, through both our Dialock Assist and Automatic Door Installation and Maintenance services.

*All under
one roof*

EXPERIENCE AND EXPERTISE

Häfele technicians are qualified and experienced– whether it be installation, maintenance or repair of mechanical or electrical hardware.

CHOICE OF BRAND

Häfele works with a broad range of suppliers to source, install and maintain your preferred brands.

BESPOKE SERVICE PACKAGES

Häfele's after-sales service packages can be tailored to suit the needs of any building project - ensuring the users operational needs are met.



THE IMPORTANCE OF SERVICING

Looking after your automatic doors and access control systems, with the support of Häfele's services, is essential to the convenience and safety of your building. Here's what we can help you achieve:

1	MAINTAIN ACCESSIBILITY Ensure that all users can always access the building to their permitted authority and elderly, disabled or young people are not prevented from using the facilities due to operator failure.
2	REDUCE DOWNTIME Keep products working to their optimum levels with regular maintenance. Ensure a service contract is in place in the event of any downtime to re-facilitate access quickly.
3	EXTEND USABILITY Extend the longevity of access control and door operators through routine servicing and maintenance.
4	MINIMISE COSTS Regular servicing and maintenance results in fewer emergency call-outs, ultimately reducing the lifetime cost of a product.
5	SATISFY RESPONSIBILITIES Ensuring doors are operational at all times fulfils responsibilities on accessibility, whilst regular servicing helps meet obligations related to the Machine Directive and The Provision and Use of Work Equipment Regulations 1998.

DIALOCK ASSIST ACCESS CONTROL MAINTENANCE

Dialock Assist helps you remain confident in your Dialock access control system following installation. With Häfele experts on hand to support the system for as long as needed, our team are here to help you get the most out of your investment.

The Häfele after-sales service offers three levels of cover to choose from, with a package for every project. With technical support, onsite system check-ups and 24-hour help and advice, you can rest assured that we'll be able to solve any problems you might have.

	BRONZE	SILVER	GOLD
Technical helpline & support during office hours	✓	✓	✓
Remote PC monitoring and diagnostics	✓	✓	✓
1 annual visit	✓		
2 annual visits		✓	✓
Emergency call out service during office hours		✓	✓
24/7 emergency call out service			✓
Annual battery replacement			✓

AUTOMATIC DOOR INSTALLATION

Häfele BS EN 16005 accredited technicians can handle all of your automatic door installations. The team will find you the right package to suit your project, building, and budget. They will supply and install the operators according to a well-

planned schedule, to ensure minimal disruption during construction and that traffic flows easily post-handover. Häfele automatic door operator installation services are available for any new or existing entrance using automatic sliding and swinging doors.

AUTOMATIC DOOR MAINTENANCE

At Häfele, we understand that properly maintaining automatic doors is crucial to ensure they remain reliable, durable, accessible and safe. That's why we offer customised maintenance and servicing contracts for sliding and swinging automatic doors, so building operators can be confident that their doors remain in good, working condition, following installation and handover.

OUR TAILORED MAINTENANCE PLANS OFFER:

- > Regular inspections by trained professionals.
- > Comprehensive reports on any issues found during inspection.
- > Access to our expert team to help answer any questions or concerns you have.



ABOUT PROJECTS 360°

As a product specification partner, Häfele Projects 360° solves the challenge of identifying the best solution for your project-specific requirements and objectives. With a comprehensive architectural product range, we support architects, designers and contractors in sourcing, specifying and supplying the solutions that will achieve success, whilst offering a seamless experience from concept to completion.

OUR SERVICES INCLUDE:

- > Design consultation
- > Product specification
- > Detailed and priced schedules
- > CAD and BIM services
- > Onsite training
- > After-sales support



HÄFELE PROJECTS 360°



hafele.co.uk/projects



0800 171 2907



estimating@hafele.co.uk



Häfele UK Ltd, Brownsover Road, Swift Valley Industrial Estate, Rugby, Warwickshire CV21 1RD